

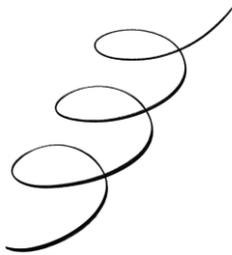
A3/PDCA – Problem Solving Expert

Effective problem solving that results in getting rid of the problem once and for all and following standardization of newly reached performance levels is an alpha and omega of growth. While trying to solve the same problems repeatedly is a sign of stagnation, growth could be characterized by facing newly found issues.

The method of Practical Problem Solving (PPS), based on the PDCA approach is a proven system for reaching organizational goals and assuring growth not only of your company, but also of your employees.

At our training, attendees will be given theoretical and practical fundamentals for application of this system. We will show them the way to follow so they would be able to solve their problems in a logical, objective, structured and professional manner.

The word “problem” would then lose its negative hue and you’ll be able to start understanding it more as a positive chance for growth.



You can't get rid of facing problems...
and that's what we must learn to use to
our advantage

Typical Cases

- Customer requests change and puts your company in front of variety of problems
- It is necessary to lower costs of poor quality, costs caused by unstable processes, improve process efficiency and shorten process times
- Company solves the same problems repeatedly over and over again
- Organization is beginning with application of Lean Manufacturing methods and has to cope with an avalanche of new problems
- There is a need to set up a robust and transparent problem solving system
- We want to further develop our employees as problem solvers



What you'll learn

- You'll get to know, theoretically and practically, all the parts of the PDCA management cycle as well as the process of Practical Problem Solving (PPS)
- Identify, analyse, describe and solve problems
- We'll give you a set of tools and methods, that are going to help you to understand the problem and to choose the right counter-measures to solve it
- What to do, so the problem you solve will never appear again
- Main pillars of A3 process
- What's needed for successful A3 application within your company
- Why is A3 one of the cornerstones of Lean culture
- Put together an understandable and easily sharable A3 report
- We'll also cover other topics like revision of A3, most common mistakes as well as coaching and mentoring, so you know, how to work effectively with A3 on your own and develop your problem-solving skills

Training modules and agenda



Definition of the „problem”	A3 report
PDCA as a practical and scientific approach	Problem description
Practical Problem Solving Process	Covering the current state
Rapid Problem Solving	Goals definition and developing future state
A3 process	Root cause analysis
A3 thinking	Countermeasures definition & implementation
A3 management	Expansion to new problems



Basic training attributes

Time scale	2 days
Target group	Project managers, Department managers, Executives and Officers, Industrial engineers, Process engineers, Shift Leaders, Auditors
Number of attendees	10-15 attendees
Languages	Czech, English

References Assa Abloy

Contact Josef Procházka
Josef.prochazka@integratedconsulting.cz